



Greetings!,

As our country works to mitigate the impact of the coronavirus, American Integrity is exercising extreme care for all of our employees by allowing them to work remotely, starting on Monday, March 16. We have no exposure concerns and are ensuring we operate with an abundance of caution and engaging in practical stewardship. We will continuously monitor the CDC and will provide you an update on our return to our building, most likely in two weeks.

We feel strongly that telecommuting allows us to test and exercise our preparedness and ability to serve if our office environment is unavailable to us for any reason, especially as we approach hurricane season. Our robust technology solutions provide our team the uninterrupted and seamless ability to serve our agency partners and customers. We wanted you to know of our unyielding commitment to be responsive during these challenging times.

Ways You Can Reach Us

All of our current processes are still in place:

- Contact Client Services at our toll-free number (866) 968-8390
- Our Claims Team remains available on a 24/7 basis at (866) 277-9871
- Call your underwriter using their direct phone number or the toll-free number (866) 968-8390 (Option 6)
- Enter a task in SPIN, which we can access and assist you with
- Send an email to Contact@aiiflorida.com
- Fax as you have in the past
- Call your TSM

You are also welcome to use e-Signature for documents as [outlined here](#).

We are grateful for your understanding and flexibility. Thank you, as always, for your partnership and support!

